



BEDFORDSHIRE FIRE AND RESCUE AUTHORITY

Members of Service Delivery Policy and Challenge Group.

Bedford Borough Councillors: C Atkins and J Mingay

Central Bedfordshire Councillors: J Chatterley, P Downing, P Duckett and D McVicar

Luton Borough Councillors: T Khan and D Franks

A meeting of **Service Delivery Policy and Challenge Group** will be held at **Conference Room, Fire and Rescue Service Headquarters, Kempston, Bedford MK42 7NR on Thursday, 15 March 2018** starting at **10.00 am**.

Karen Daniels
Service Assurance Manager

A G E N D A

Item	Subject	Lead	Purpose of Discussion
1.	Apologies		
2.	Declarations of Disclosable Pecuniary and Other Interests	Chair	Members are requested to disclose the existence and nature of any disclosable pecuniary interest and any other interests as required by the Fire Authority's Code of Conduct.
3.	Communications	Chair	
4.	Minutes	Chair	To confirm the minutes of the meeting held on 30 November 2017. (Pages 1 - 10)
5.	Service Delivery Performance Monitoring Report Q3 and Programmes to Date	ACFO	To consider a report (Pages 11 - 30)
6.	Proposed Service Delivery Indicators and Targets 2018/19	ACFO	To consider a report (Pages 31 - 48)

Item	Subject	Lead	Purpose of Discussion
7.	New Audit Reports to date	ACFO	To consider a report (Pages 49 - 62)
8.	Audit and Governance Action Plan Monitoring Report	ACFO	To consider a report (Pages 63 - 68)
9.	Mobilising System Update	HSDS	To receive a verbal update
10.	Community Risk Management Plan Update	HSD	To receive a verbal update
11.	Strategic Road Safety Partnership Update	ACFO	To consider a report (Pages 69 - 90)
12.	Evaluation of Effecting Entry Pilot	HSD	To consider a report (Pages 91 - 94)
13.	Customer Satisfaction Report	HSD	To consider a report (Pages 95 - 104)
14.	Annual Review of Partnerships	HSD	To receive a verbal update
15.	Hazard Alley, Milton Keynes	HSD	To consider a report (Pages 105 - 112)
16.	Operational Decision Making Procedures - Exception Report	HSD	To receive a verbal update
17.	Corporate Risk Register	HOA	To consider a report (Pages 113 - 116)
18.	Review of the Work Programme 2017/18	Chair	To consider a report (Pages 117 - 126)

A demonstration of forced entry equipment will take place following the meeting.

Mobile Devices

Can Members please bring their mobile device(s) to the meeting in order for it to be registered and synced to Modern.gov after the meeting. Thank you.

Next Meeting

10.00 am on 26 June 2018 at
Conference Room, Fire and
Rescue Service Headquarters,
Kempston, Bedford MK42 7NR

DECLARATIONS OF INTEREST

From 1 July 2012 new regulations were introduced on Disclosable Pecuniary Interests (DPIs). The interests are set out in the Schedule to the Code of Conduct adopted by the Fire Authority on 28 June 2012. Members are statutorily required to notify the Monitoring Officer (MO) of any such interest which they, or a spouse or civil partner or a person they live with as such, have where they know of the interest.

A Member must make a verbal declaration of the existence and nature of any Disclosable Pecuniary Interest and any other interest as defined in paragraph 7 of the Fire Authority's Code of Conduct at any meeting of the Fire Authority, a Committee (or Sub-Committee) at which the Member is present and, in the case of a DPI, withdraw from participating in the meeting where an item of business which affects or relates to the subject matter of that interest is under consideration, at or before the consideration of the item of business or as soon as the interest becomes apparent.